



**Group-wide
CSR response
to COVID-19
pandemic**

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Introduction

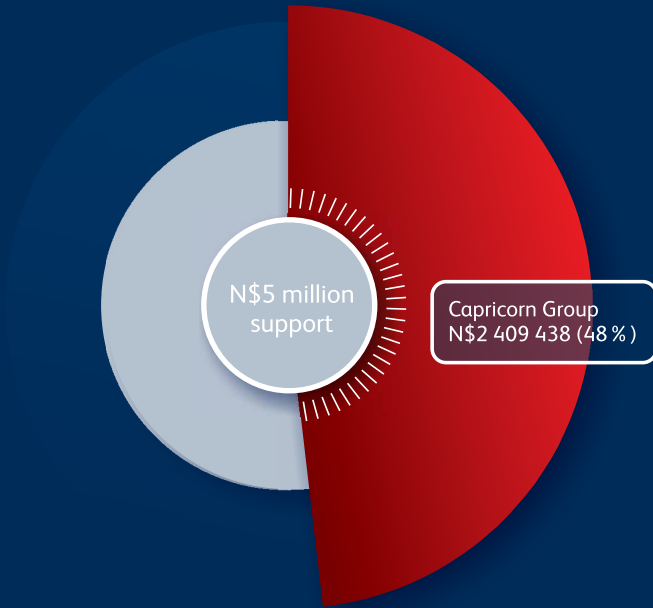
In response to the COVID-19 pandemic, Capricorn Group committed a total of N\$5 million to support both the Government, as well as vulnerable communities during this time of crisis. The N\$5 million was spent over five months from March to July 2020.

This report outlines the CSR initiatives of Capricorn Group, as well as all of its subsidiaries in Namibia, Botswana and Zambia for the period from March to July 2020.

The high level of collaboration and support between the group entities in response to the pandemic should be noted and once again showed that **#WeAreStrongerAsone. Through the collective efforts of all the group entities, we have been true Connectors of Positive Change during a very difficult time.**

The projects supported will be monitored on an ongoing basis and a case study on the Group's CSR response to the COVID-19 pandemic will be included in the 2020 Integrated Annual Report. There is no end in sight for the pandemic; therefore Capricorn Group and its subsidiaries remain committed to support both the Government and the vulnerable communities during these challenging times.

1. Capricorn Group initiatives



“Capricorn Group is known for being a Connector of Positive Change and has been a partner of S.P.E.S for some time. We are grateful for their support.”

– Esmé Coetzee, S.P.E.S spokesperson

| Project Name / Beneficiary | Objective / aim of project / initiative | Amount | Beneficiary info (who, how many, where) |
|--|---|--------------|---|
| Imago Dei | To provide food parcels and other essential items to the group of car guards around the Capricorn Group building and to inform them of the pandemic and impact on them due to the lockdown and other restrictions. | N\$5,000 | Car guards sleeping in the Church shelter and working in the streets around the Capricorn Group building. |
| Imago Dei | To support the Government in their rapid response to the COVID-19 pandemic by donating towards the Groot Aub project; building a safe housing structure and ensuring proper running water to accommodate the orphanage caring for 10 children and providing food to 70 children in the community. | N\$300,000 | 100 members of the community of Groot Aub. |
| Step out of Poverty through Education, Encouragement and Support (S.P.E.S) | Group donated towards the COVID-19 Intervention to support teachers and students in the most vulnerable in our community as they suffer from the negative impact of COVID-19. The sponsorship supported teachers who had no basic income during school shutdowns. | N\$120,000 | Disadvantaged children in pre-primary school and their teachers. |
| The Red Cross Society of Namibia | To support the Government in their rapid response to the COVID-19 pandemic. The funds supported Community Sanitation and the distribution of Protection Kits to marginalised communities in the Northern parts of the region. | N\$300,000 | Families (specifically women and children) in poor communities of northern Namibia. |
| City of Windhoek | To support the City of Windhoek in their effort to develop rural areas, by providing 8 water tanks to the informal settlements in Windhoek. This was a collaboration with Bank Windhoek who also purchased 5 water tanks. | N\$98,438 | Rural areas of Windhoek. |
| One Africa Television #LearnOnOne | To support online education by sponsoring 50 online classes presented by EduVision on the One Africa Television channel in maths, biology and physical science for Grades 10 to 12. | N\$56,000 | Empowering Grade 10 to 12 learners. |
| Gibeon community Food Parcel | To provide emergency food relief to the most vulnerable of our society during the pandemic time. | N\$30,000 | Emergency food relief for Gibeon community. |
| Office of the Prime Minister | As part of the Group's commitment to supporting the Government in the fight against the pandemic, the Group deposited N\$1 million into the National Emergency Disaster Fund of the Office of the Prime Minister. | N\$1,000,000 | To be applied at discretion by the Government nationwide. The Government will be requested to provide feedback on how the funds were applied in the fight against the pandemic. |
| Ministry of Health and Social Services | The Ministry of Health provided a list of specific medical items to the Group that they need in the fight against the pandemic. Overall the Group committed N\$1 million to the MOHSS of which Bank Windhoek already spent N\$330 000 on testing kits. | N\$500,000 | Clinics, patients, hospitals and front-line medical staff. |



“A child must know that he is a miracle, that since the beginning of the world there hasn’t been, and until the end of the world there will not be, another child like him.”

~ Pablo Casals

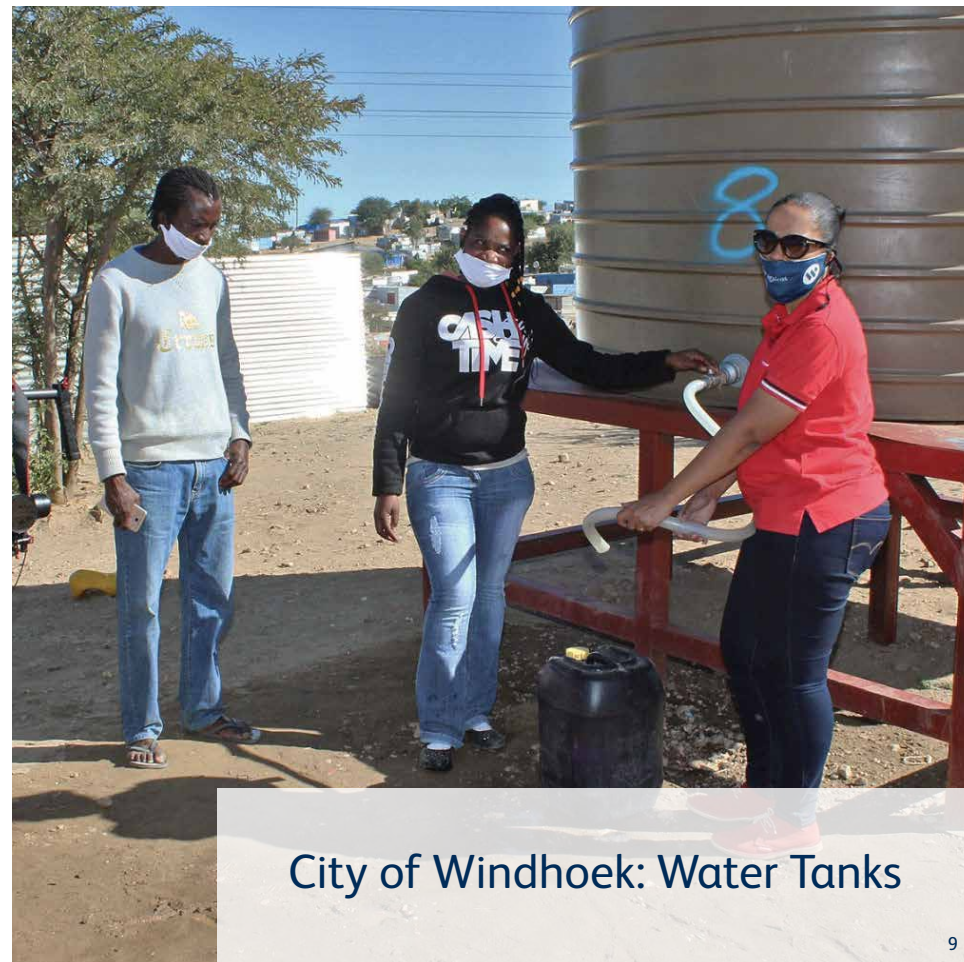
S.P.E.S



Imago Dei: Groot Aub



Gibeon community



City of Windhoek: Water Tanks





Ministry of Health
and Social Services



A window of **opportunity.**

A vision within **view.**

Free extra classes and
edutainment on One Africa TV

Invite learning in...
Into your home, on your couch, on your
phone, within reach. For everyone.

#LearnOnOne brings quality extra classes and educational programs to supplement school education during daytime on One Africa TV. All children should attend school, but an extra lesson at the right time can unlock a new world for many Namibian children.

#LearnOnOne broadcasts weekdays on One Africa TV's platforms:
DStv 284, GOtv 90, Tv2Africa.com
(subscription free), DStv Now,
Facebook, YouTube, Twitter.

Search for #LearnOnOne or visit
learnonone.org for our viewing
schedule.





“Thank you once again for the contribution made to the Education sector as well as the lives of many children and parents across Namibia.”

*– Lorraine Holland-Muter, Sales Executive:
Tribefire Studios*

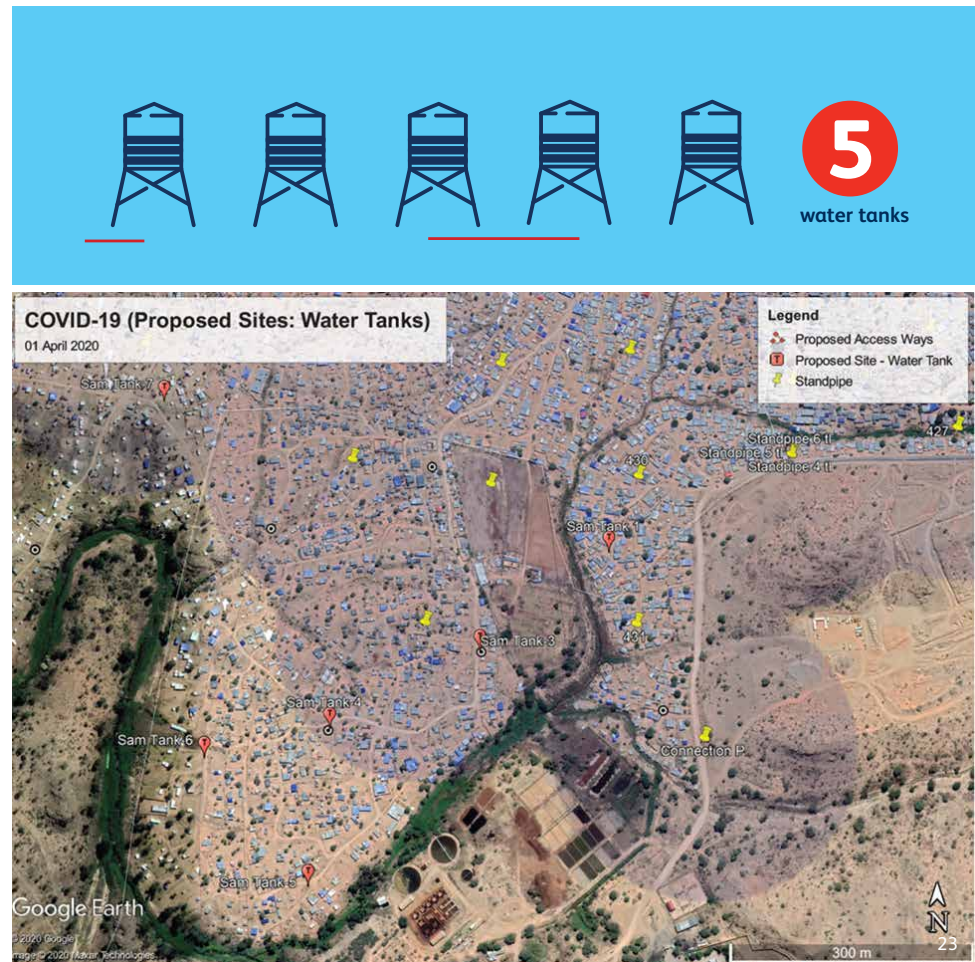
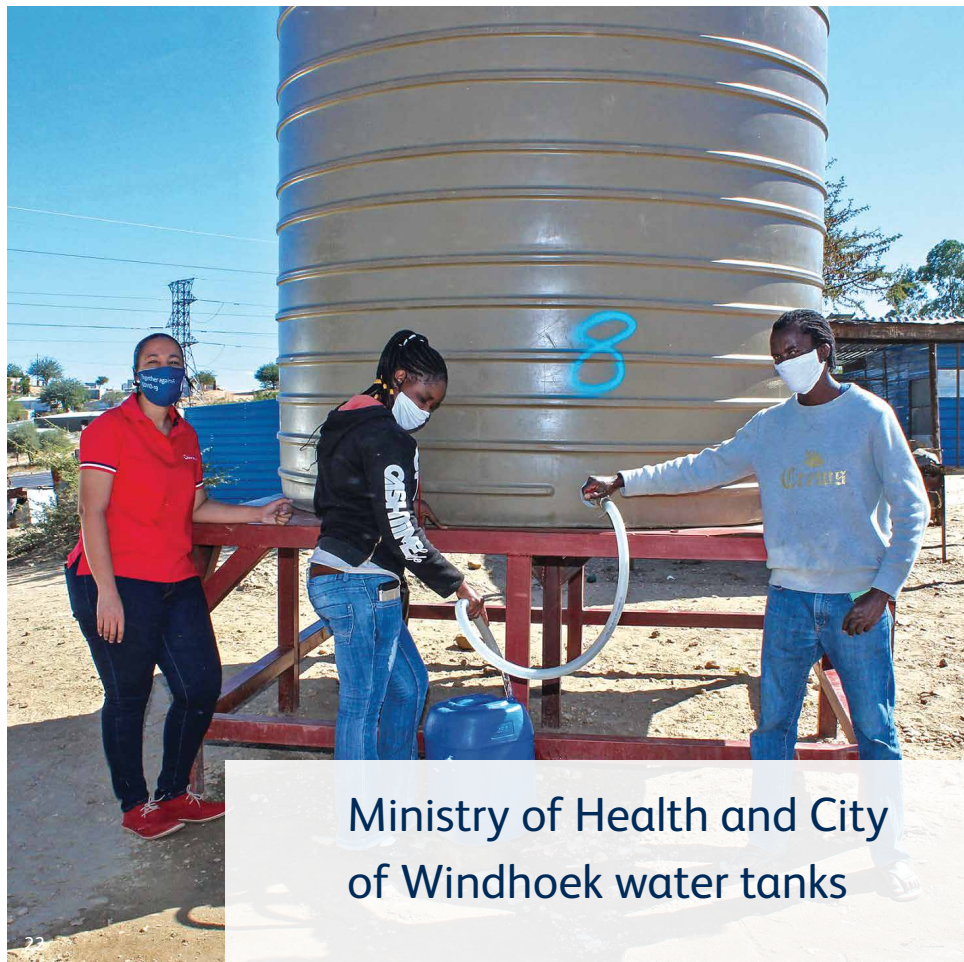
2. Bank Windhoek initiatives



“Before the tanks, we suffered a lot, we had to walk a distance of more than 400m, just to get water.”

– Joseph Joseph, resident of Havanah Community

| Project Name / Beneficiary | Objective / aim of project / initiative | Amount | Beneficiary info (who, how many, where) |
|---|---|------------|---|
| The Namibian Broadcasting Corporation (NBC) | The Namibian Broadcasting Corporation (NBC), from April 10 th 2020, started an awareness campaign, communicating relevant information about COVID-19 in all local vernaculars. The campaign ran for three months. The awareness campaign is two-fold, with communication support by City of Windhoek on COVID-19 (hygiene and safety) and the Ministry of Finance communication on emergency financial support. | N\$258,000 | All Namibians. |
| Bank Windhoek has engaged with the Ministry of Health and Social Services | <p>Bank Windhoek engaged with the Ministry of Health and Social Services to assist in the purchasing of the Reagent Testing Kits and Nasopharyngeal Swab Collection Kit used for COVID-19 testing. Through the Analytical Technology & Chemical Supply (PTY) Ltd, the Bank was able to procure 500 testing kits including swab collection kits.</p> <p>Bank Windhoek officially handed over the Reagent Testing Kits to Hon. Minister Dr Shangula on behalf of the Ministry of Health and Social Services, on 20th May 2020 at the NIP offices. Overall, Capricorn Group committed N\$1 million to the Ministry, of which this contribution forms part of.</p> | N\$332,000 | COVID-19 patients. |
| The City of Windhoek | The City of Windhoek has received and installed 5 x 10 000 litre water tanks procured from Namibia Rotomould CC. The 5 donated water tanks are installed in the communities of Samora Machel Constituency's, informal settlements. It was in this location that Hepatitis B broke out in 2017. Hence, the location is one of the Windhoek Council's priorities in terms of providing basic services. The tanks are spread over different points, where there is a critical need, and are already filled with water, serving the communities. Capricorn Group also contributed to this initiative by paying for 8 water tanks. | N\$58,000 | Samora Machel Constituency. |

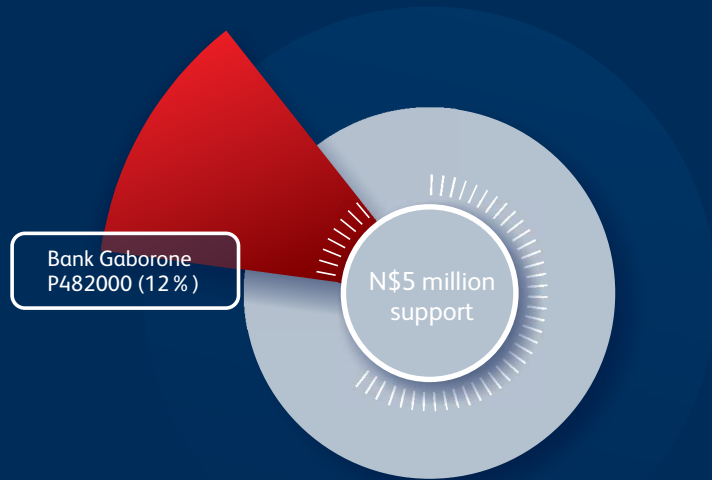




“Nothing in life is to be feared;
it is only to be understood. Now
is the time to understand more,
so that we may fear less.”





– Marie Curie

3. Bank Gaborone initiatives



“Since the commencement of the lockdown, there have been reports of increased cases of gender-based violence (GBV).”

– Botswana Gender Violence Prevention and Support Centre, CEO: Lorato Moalusi

| Project Name / Beneficiary | Objective / aim of project / initiative | Amount | Beneficiary info (who, how many, where) |
|---|---|----------|---|
| National COVID-19 Relief Fund | Government fund set up to assist business and individuals affected by the pandemic. | P400,000 | Business and individuals affected by the pandemic. |
| Kagisano Society Women Shelter Project | In support of women affected by gender-based violence. The funds were used to purchase furniture, food and other supplies. | P50,000 | Women affected by gender-based violence. |
| COVID-19 health educational show (radio) | Weekly radio show hosted by a well know local Doctor dealing with issues related to COVID-19 and how it is impacting society. | P22,000 | Health Education. |
| COVID-19 Treatment Centre – Ghanzi | Ghanzi branch donated bottled water to the Treatment Centre in Ghanzi, as well as six chairs and a printer for the Ghanzi District Commissioner's office. | P9,960 | Treatment Centre in Ghanzi and the Ghanzi District Commissioner's office. |
|     | | | |



National COVID-19 Relief Fund;
Gender Based Violence Prevention
and Ghanzi branch initiatives



“Bank Gaborone will continue to reflect on the long-term effects of the pandemic beyond the immediate operating environment and lend its support wherever possible.”

*– Sybrand Coetzee,
Bank Gaborone MD*

4. Capricorn Asset Management initiatives



“We cannot thank you enough. Side by Side is not my project, it is a Namibian project made possible by Namibians.”

– Huipie van Wyk, Side by Side

| Project Name / Beneficiary | Objective / aim of project / initiative | Amount | Beneficiary info (who, how many, where) |
|--|--|------------|--|
| Gondwana Care Trust | The trust helps to provide the children of our vulnerable communities across Namibia with a warm meal and basic hygienic items. Supporting Gondwana's Care Trust enables us as corporate companies to stand together. | N\$150,000 | Children from vulnerable communities across Namibia. |
| Pupkewitz Foundation | This is the social investment programme of Pupkewitz Holdings. They actively participate in providing healthcare workers with protective gear and ventilators. In supporting their Foundation, it enables us as corporate companies to stand together. The donation will be utilised towards the ongoing projects of the Foundation, including the Ethel Pupkewitz feeding Scheme and other projects that make a difference to the lives of the less privileged Namibians. | N\$150,000 | Health Care Workers. |
| Imago Dei – Make A Noise | MakeANoise Community Safety is a VOICE against Child Abuse. They have become the first organisation in Namibia to become a member of the Global Partnership to End Child Abuse. Evidence shows that violence and neglect against children are increasing due to COVID-19. In light of the current COVID-19 pandemic and school closures, many children are left without a daily meal. During school times, many children depend on the school feeding schemes. | N\$70,000 | Children at the Otjomuise township of Windhoek. |
| Side by Side Early Intervention Centre | Helping children aged 0 to 7 years with disabilities, including Autism, Cerebral Palsy, Brain damage, Down's syndrome, Hydrocephalus, Developmental delays. During the COVID-19 pandemic they have assisted with learning books and meals for these families. | N\$50,000 | Children with disabilities. |
| The Lemon Tree | The Lemon Tree is an informal organisation formed to support children whose parents are unable to pay medical bills or if money is needed for operations and nutritious meals as per the recommended medical diet. | N\$20,000 | Children, meals and medical care costs. |
| Family of Hope Services | A community based, registered charity based in Katutura. They provide education, psychological support, counselling, child protection, community awareness, bridging educational gaps, and nourishment for orphaned and vulnerable children and youth. | N\$20,000 | Orphans, vulnerable children and youth in Katutura. |
| Dolam Children's Home | They care for children who are abused, orphaned or affected or infected by HIV/AIDS. The funds are used for clothing and food. | N\$20,000 | Children infected with HIV/AIDS. |
| Baby Haven | Baby Haven is an orphanage in Grysblock Katutura. They take in and care for orphaned children of all ages. The orphanage is always in need of funds for clothes and food. | N\$20,000 | Baby Haven orphanage in Grysblock Katutura. |



Side by Side Early Intervention Centre



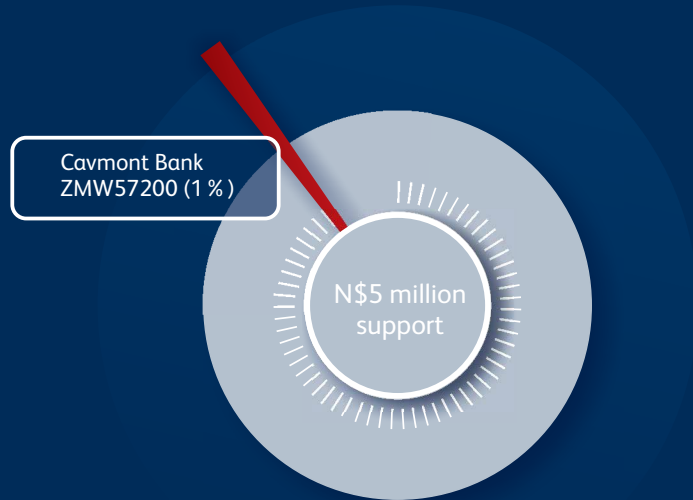
Imago Dei (Make A Noise)



**“Thank you for your trust
and thank you for your
support so we can change
lives for the better.”**

– Gondwana Care Trust

5. Cavmont Bank initiatives



“We make a living by what we get, but we make a life by what we give.”

– Winston Churchill

| Project Name / Beneficiary | Objective / aim of project / initiative | Amount | Beneficiary info (who, how many, where) |
|------------------------------|--|-----------|--|
| Ministry of Health | Support towards frontline protective clothing to the Ministry of Health as part of a larger donation through the Bankers Association of Zambia. | ZMW55,000 | Frontline protective clothing to the Ministry of Health. |
| University Teaching Hospital | 55 face masks donated to the Banks adopted maternity ward at the University Teaching Hospital for the nurses, cleaners and caretakers of the ward. | ZMW2,200 | Nurses, cleaners and care takers of the ward. |

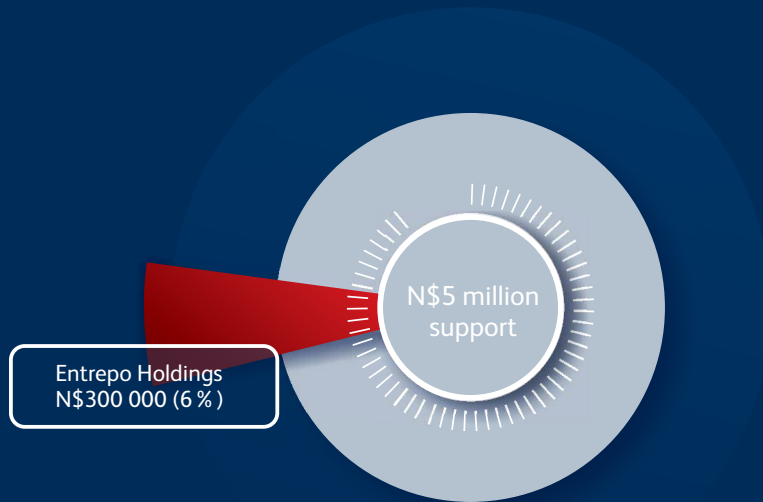


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Masks donated to the University Teaching Hospital

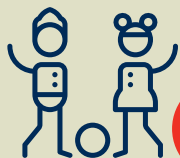
6. Entrepo initiatives



“Teaching is not about answering questions but about raising questions – opening doors for them in places that they could not imagine.”

– Yawar Baig

| Project Name / Beneficiary | Objective / aim of project / initiative | Amount | Beneficiary info (who, how many, where) |
|----------------------------|--|------------|--|
| Side-by-Side Centre | Assisting to maintain the centre and existing training programs for physically challenged children and their carers after other sponsors withdrew due to COVID-19. | N\$180,000 | 40 children form part of the daily rehabilitation programme. |
| S.P.E.S | Support with continued education, stationery and food parcels during COVID-19 lockdown period for schools. | N\$120,000 | 4 000 pre-school children. |



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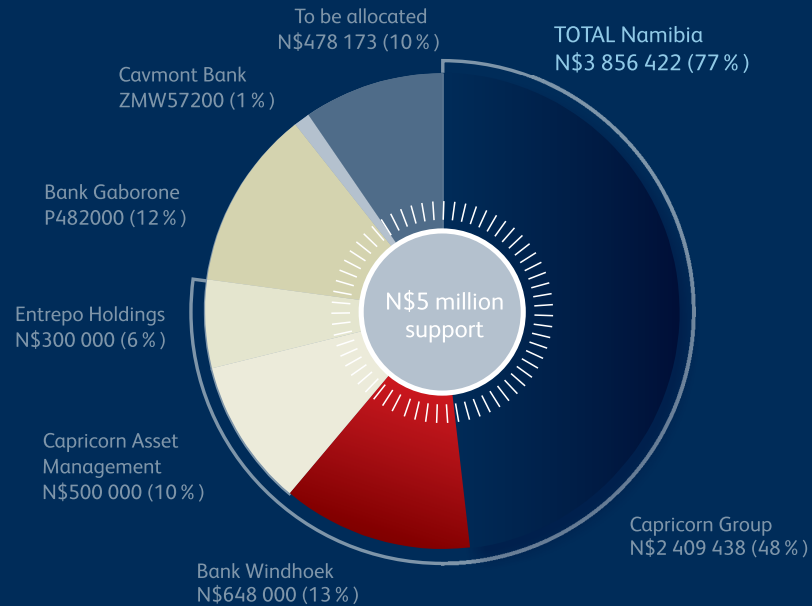
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S.P.E.S

Group-wide CSR Response to COVID-19



Group-wide CSR Response to COVID-19, spending per sector

